

9th Autumn School Program

Quality in humanitarian actions: Thinking ahead

15, 16, 17 September 2014, Plaisians (France)

SEPTEMBER 15th, 2014

Morning: *Registration of participants*

12.30pm: *Lunch*

Afternoon: *Opening plenary, presentations and discussions*

- 2.00pm - 3.45pm
- ◆ **Opening remarks** by **Paul Knox-Clarke** (*Head of Research and Communications, ALNAP*) and **François Grünewald** (*Executive Director, Groupe URD*)
 - ◆ Presentation by **Paul Knox-Clarke** on quality improvement efforts and learning from evaluations
 - ◆ Presentation by **Pierre Hauselmann** (*Head of Certification, Humanitarian Accountability Partnership*) on the **Core Humanitarian Standard**, the second consultation and next steps
 - ◆ Discussions
- 3.45pm - 4.15pm
- Coffee break
- 4.15pm - 6.00pm
- ◆ Presentation by **Philip Tamminga** (*SCHR Certification Project Coordinator*) on **SCHR pilot findings and project recommendations**
 - ◆ Presentation by **Véronique de Geoffroy** (*Director of Operations, Groupe URD*) and **Julien Carlier** (*Quality Advisor, Groupe URD*) on **A proposal for a quality label**
 - ◆ Discussions

7.00pm: *Aperitif and dinner*

SEPTEMBER, 16th 2014

Morning: *Workshops*

- 9.00am - 9.15am
- Presentation of the workshops: **Julien Carlier** (*Quality Advisor, Groupe URD*) and setting-up of working groups
- 9.15am - 10.45am
- Workshops: What are the true drivers behind quality improvement efforts?**
- ◆ Quality issues in the relationship between humanitarian actors, donors and funding agencies
- Introduction by **Luciano Loiacono** (*Head of Quality and Accountability, Handicap International*)

- ◆ Quality issues in the relationship between humanitarian actors, national authorities and beneficiaries

Introduction by **Charles-Antoine Hofmann** (*Executive Coordinator at the Disaster Response Dialogue, International Federation of Red Cross and Red Crescent Societies*)

- ◆ Quality issues inside the organizations

Introduction by **Groupe URD**

- ◆ Quality issues in the relationship between humanitarian actors

Introduction by **Paul Knox-Clarke, ALNAP**

10.45am - 11.15am

Coffee break

11.15am - 1.00pm

- ◆ Plenary session - **Feedback from the workshops** and discussions
- ◆ Presentation of the open space sessions – **Véronique de Geoffroy** (*Director of operations, Groupe URD*) and choice of topics

1.00pm: Lunch

Afternoon: Open space sessions¹

2.30pm - 4.00pm

First open space session

4.00pm - 4.30pm

Coffee break

4.30pm - 6.00pm

Second open space session

7.00pm: Aperitif and dinner

SEPTEMBER, 17th 2014

Morning: Plenary session – Feedback from open space sessions and conclusion

9.00am - 10.30am

Feedback from the open space sessions and discussions

10.30am - 11.00am

Coffee break

11.00am - 12.00am

Feedback from the open space sessions and discussions

12.00am - 12.30am

Closing plenary

- ◆ Conclusion of plenary feedback session and discussions
- ◆ General summary by *Groupe URD and ALNAP*
- ◆ Conclusions et recommandations

12.45pm: Lunch

All presentations will be in English. Groupe URD will provide simultaneous translation from French to English for participants wishing to express themselves in French.

With the support of:



¹ For more information on Open Space sessions: <http://www.openspaceworld.org/cgi/wiki.cgi>