9th Autumn School Program

Quality in humanitarian actions: Thinking ahead

15, 16, 17 September 2014, Plaisians (France)

SEPTEMBER 15th, 2014

**Morning:** Registration of participants

**12.30pm:** Lunch

**Afternoon:** Opening plenary, presentations and discussions

- 2.00pm - 3.45pm
  - Opening remarks by [Paul Knox-Clarke](#) (Head of Research and Communications, ALNAP) and [François Grünewald](#) (Executive Director, Groupe URD)
  - Presentation by [Paul Knox-Clarke](#) on quality improvement efforts and learning from evaluations
  - Presentation by [Pierre Hauselmann](#) (Head of Certification, Humanitarian Accountability Partnership) on the Core Humanitarian Standard, the second consultation and next steps
  - Discussions

- 3.45pm - 4.15pm Coffee break

- 4.15pm - 6.00pm
  - Presentation by [Philip Tamminga](#) (SCHR Certification Project Coordinator) on SCHR pilot findings and project recommendations
  - Presentation by [Véronique de Geoffroy](#) (Director of Operations, Groupe URD) and [Julien Carlier](#) (Quality Advisor, Groupe URD) on A proposal for a quality label
  - Discussions

**7.00pm:** Aperitif and dinner

SEPTEMBER, 16th 2014

**Morning:** Workshops

- 9.00am - 9.15am Presentation of the workshops: [Julien Carlier](#) (Quality Advisor, Groupe URD) and setting-up of working groups

- 9.15am - 10.45am Workshops: What are the true drivers behind quality improvement efforts?

  - Quality issues in the relationship between humanitarian actors, donors and funding agencies
  - Introduction by [Luciano Loiacono](#) (Head of Quality and Accountability, Handicap International)
Quality issues in the relationship between humanitarian actors, national authorities and beneficiaries

Introduction by Charles-Antoine Hofmann (Executive Coordinator at the Disaster Response Dialogue, International Federation of Red Cross and Red Crescent Societies)

Quality issues inside the organizations
Introduction by Groupe URD

Quality issues in the relationship between humanitarians actors
Introduction by Paul Knox-Clarke, ALNAP

10.45am - 11.15am Coffee break

11.15am - 1.00pm • Plenary session - Feedback from the workshops and discussions
• Presentation of the open space sessions – Véronique de Geoffroy (Director of operations, Groupe URD) and choice of topics

1.00pm: Lunch

Afternoon: Open space sessions¹

2.30pm - 4.00pm First open space session

4.00pm - 4.30pm Coffee break

4.30pm - 6.00pm Second open space session

7.00pm: Aperitif and dinner

SEPTEMBER, 17th 2014

Morning: Plenary session – Feedback from open space sessions and conclusion

9.00am - 10.30am Feedback from the open space sessions and discussions

10.30am - 11.00am Coffee break

11.00am - 12.00am Feedback from the open space sessions and discussions

12.00am - 12.30am Closing plenary
• Conclusion of plenary feedback session and discussions
• General summary by Groupe URD and ALNAP
• Conclusions et recommendations

12.45pm: Lunch

All presentations will be in English. Groupe URD will provide simultaneous translation from French to English for participants wishing to express themselves in French.

With the support of:

¹ For more information on Open Space sessions: http://www.openspaceworld.org/cgi/wiki.cgi